

# Performance Analysis and Benchmarking - Contact, Referrals & Assessments and Child Protection

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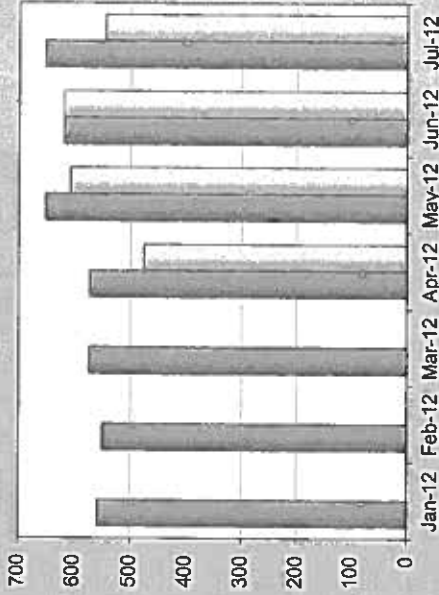
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Where available, benchmarking is provided for England, London and/or Haringey's Statistical Neighbours. Haringey's Statistical Neighbours group is defined by Ofsted based on socio-demographic information relating specifically to Children's Services and comprises Croydon, Greenwich, Hackney, Hammersmith and Fulham, Islington, Lambeth, Lewisham, Southwark, Waltham Forest and Wandsworth. The averages provided for benchmarking in this report are simple means.

## Children and Families - Contact, Referrals and Assessments

Op504 The number of child contacts received

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey		558	549	574	573	651	619	653	Data Only
Previous Year	Key	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	
Haringey (previous year)					476	608	620	546	

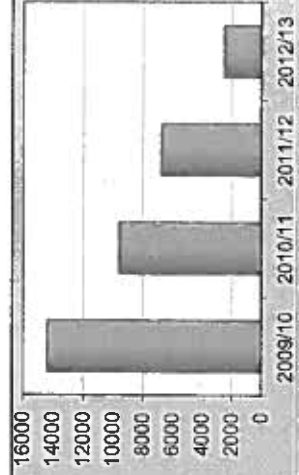


### Performance Comment

- There have been 2,496 contacts in the period April to July compared with only 2,250 this time last year.
- In recent years contact levels have been reducing but if the current trend continues we would expect contacts to increase to approximately 7,500 in the year (an 11.5% increase)

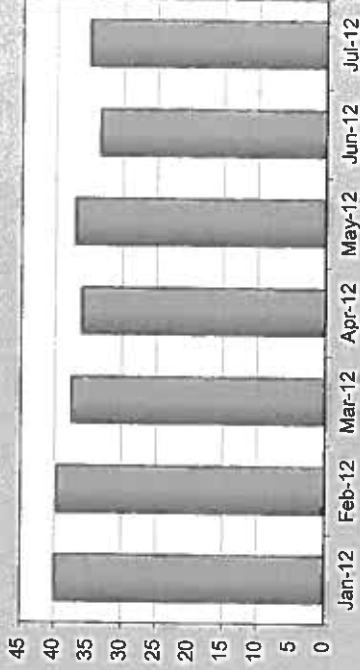
### Service Comment

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	14355	9556	6722	2496	Data Only



Op410 The number of referrals to children's social care  
 OP410a The rate of referrals to children's social care per 10,000 pop

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey Number	N/A	196	195	184	177	182	164	172	Data Only
Haringey Rate		40	40	37	36	37	33	35	



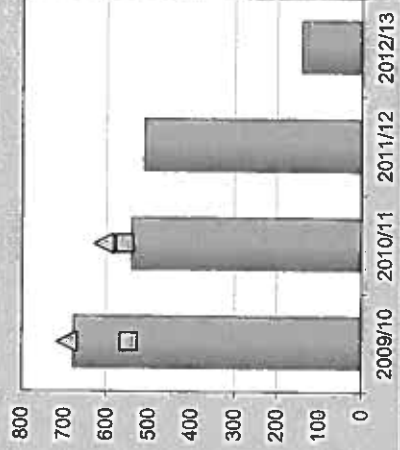
**Performance Comment**

- The number of referrals to children's social care has remained fairly steady over recent months against a context of increasing numbers of Contacts.
- The number and rate of referrals has reduced over recent years and this looks set to continue. We attribute this to the impact of the MASH and our dedicated Screening team which can sort out at the earliest point those contacts which do not require a social care referral response.
- Haringey's rate (per 10,000 population) of referrals is below that of statistical neighbours.

**Service Comment**

We attribute this to the impact of the MASH and to the dedicated Screening team which can quickly sort out which contacts need to progress to a referral for a social care response.

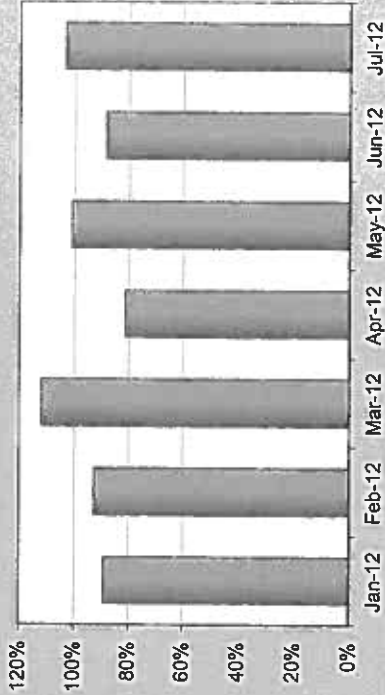
Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey Number	N/A	-	-	-	3324	2658	2509	695	Data Only
Haringey Rate		-	-	-	677	541	511	142	
Statistical Neighbours	△	723	723	647	694	607	-	-	
England	□	496	490	497	548	557	-	-	



**Op368 Percentage of referrals to children's social care going on to initial assessment**

The monthly calculation is based on the number of children who had initial assessments completed divided by the number of referrals received in the month. The initial assessment may have commenced from a referral started in a previous month so the indicator can sometimes exceed 100%.

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Target
Haringey		89%	93%	112%	81%	101%	88%	104%	Data Only



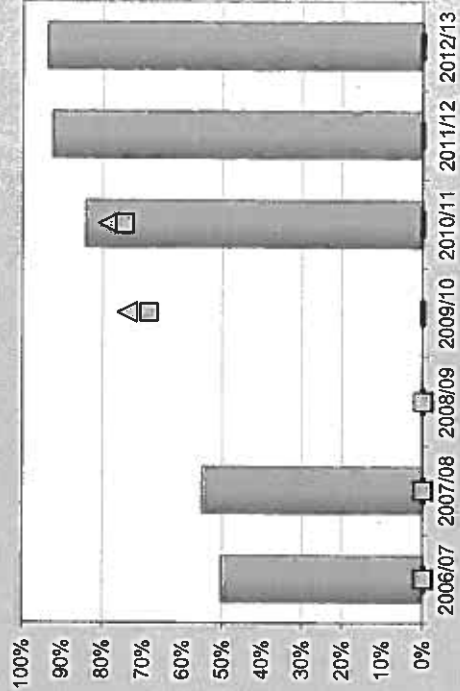
**Performance Comment**

- This data suggests that the correct thresholds are in place to assess children referred to social care. The 2011/12 Children in Need Census found that 92% of children went onto an initial assessment.
- The 2010/11 Statistical Neighbour average was 78.6%

**Service Comment**

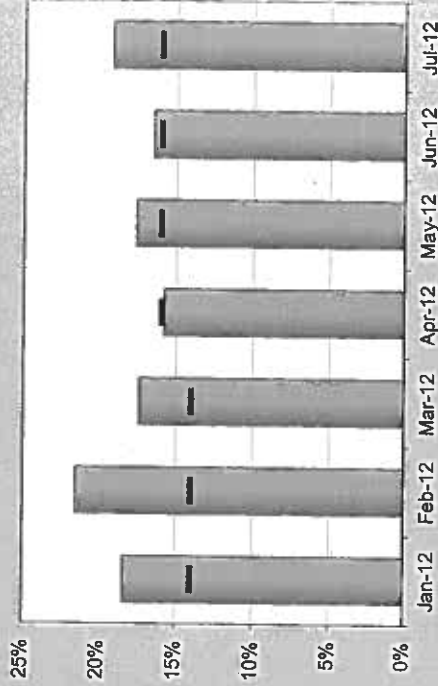
The impact of the Screening team and MASH ensures that children meeting the threshold for social care are able to progress quickly through the system of referral and assessment.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Target
Haringey		50%	55%	-	-	84%	92%	94%	Data Only
Haringey Target	-	-	-	-	-	-	-	-	
Statistical Neighbours	△	-	-	-	74%	79%	-	-	
London	◆	-	-	-	-	-	-	-	
England	□	-	-	-	69%	75%	-	-	



Op383 Re-referrals within 12 months of the previous referral

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	18%	22%	17%	16%	18%	17%	19%	Amber
Haringey Target	—	14%	14%	14%	16%	16%	16%	16%	●



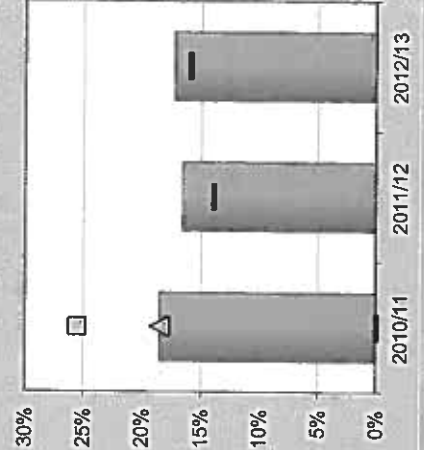
Performance Comment

- Levels are similar to those reported by our statistical neighbours but lower than those reported nationally in 2010/11.
- Percentages relate to 33 re-referrals out of 172 children in July or 120 re-referrals out of 695 children in the year to date.
- It is important to review re-referrals regularly to ensure that practice is to a high standard and to identify any need to adapt our policies or procedures.
- Prior to March 2012 every re-referral was reviewed. The service are looking at the 33 cases as they believe some of them should not count as re-referrals and that the system does not support recording to capture the appropriate outcome.
- The Performance team will work with FWI and OSS team to understand the workflow and recording practices and support the service by providing monthly lists of all re-referrals for audit.

Service Comment

The performance on this is still above target and will need further investigation, further audit will be undertaken and considered against the workflow adjustment options being developed by FWI and OSS teams.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	-	19%	17%	17%	Amber
Haringey Target	—	-	-	-	-	14%	14%	16%	●
Statistical Neighbours	▲	18%	15%	17%	-	19%	-	-	
London	◆	65%	71%	77%	74%	-	-	-	
England	□	23%	24%	23%	-	26%	-	-	

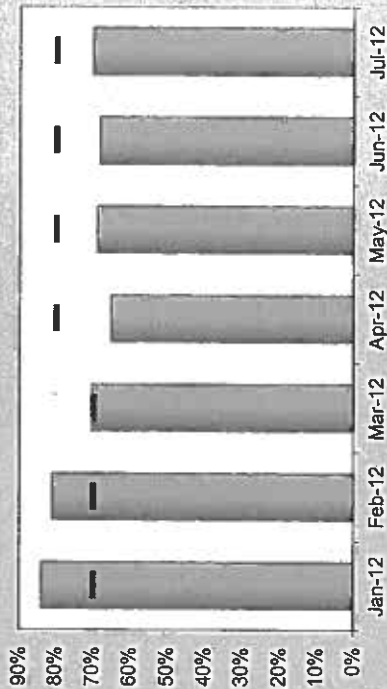




### HY59 Percentage of initial assessments for children's social care carried out within 10 working days of referral

In future periods the distribution of working days taken from referral to assessment completion will be measured and reported, in line with the findings of the Munro Review. The DfE intends to publish this data, based on CIN census returns, in October/November 2012.

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	84%	81%	70%	65%	69%	68%	70%	Red
Haringey Target	—	70%	70%	80%	80%	80%	80%	80%	●



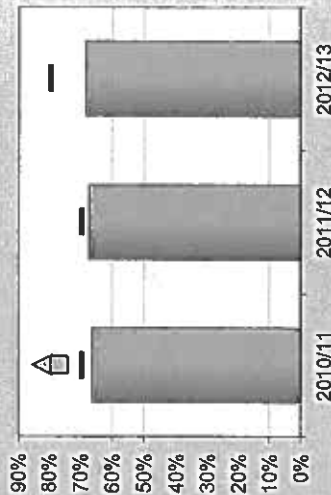
#### Performance Comment

- In the year to date, 445 out of 651 assessments (68.4%) have been carried out within 10 days against a target of 80%.
- Analysis of CIN census data shows that approximately 6.5% of initial assessments took longer than 40 working days (8 weeks) to complete.
- The target for 2012/13 has been revised upwards from 72% to 80% in line with a more ambitious trajectory taking account of our statistical neighbour performance levels and 'what good looks like' as well as where Haringey wants to be in the longer term.
- Current performance levels are below those of our statistical neighbours (83% in 2010/11).

#### Service Comment

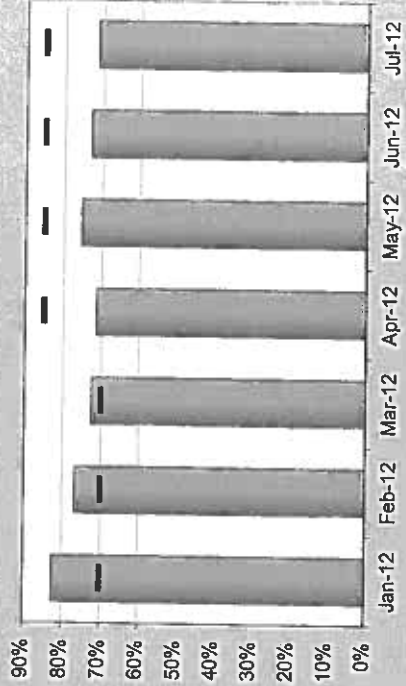
The 72% target was unambitious and is not driving the good and excellent service response required. The target has been revised to 80% in timescale this year with an ambition to reach 90% next year. Our work on MASH and Screening team systems should support delivery of this level of performance.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	-	66%	67%	68%	Red
Haringey Target	—	-	-	-	-	70%	70%	80%	●
Statistical Neighbours	△	-	-	-	82%	83%	-	-	
England	□	-	-	-	76%	77%	-	-	



Op60 Percentage of core assessments for children's social care that were carried out within 35 working days

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	83%	77%	73%	71%	75%	73%	71%	Red
Haringey Target	—	70%	70%	85%	85%	85%	85%	85%	Red



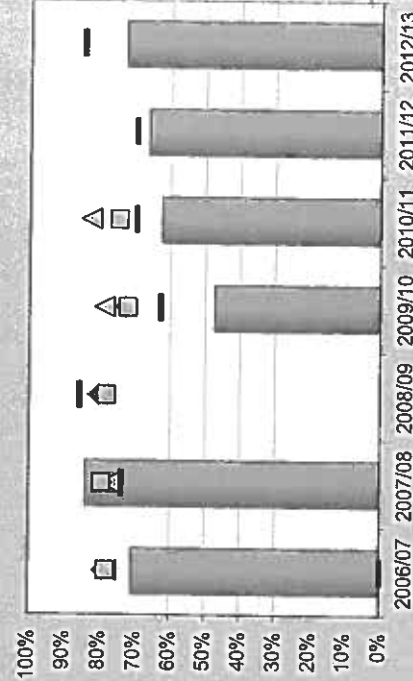
Performance Comment

- Performance on core assessments completed in timescale is below that of our statistical neighbours and below target.
- However, performance has improved in recent years and the gap is closing.
- The 2011/12 CIN captured 66.4% of cores completed in 35 working days. The 2012/13 target has been revised upwards from 75% to 85% in line with a more ambitious trajectory. In the future we will be measuring the distribution of days taken from referral to assessment and a 90% target within 42 working days has been proposed. Based on our CIN submission 75% ( 948 out of 1,262) of cores were completed within 42 working days in 2011/12.

Service Comment

The 75% target was unambitious and not driving the good and excellent service delivery required. The target has been revised to 85% in timescale this year with an ambition to reach 95% the following year.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	71%	84%	-	47%	63%	66%	73%	Red
Haringey Target	—	-	74%	86%	63%	70%	70%	85%	Red
Statistical Neighbours	△	78%	77%	81%	79%	83%	-	-	-
London	◆	79%	79%	80%	73%	-	-	-	-
England	□	78%	80%	78%	72%	75%	-	-	-





## Children and Families - Child Protection

- OP388 Children subject to a child protection plan  
 OP388a The rate of Children Subject to a child protection plan per 10,000 pop

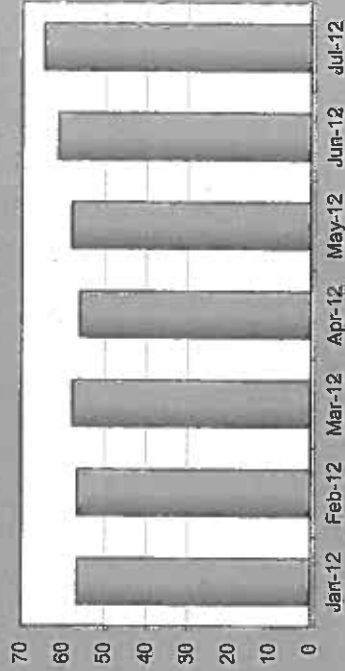
Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey Number	N/A	278	278	284	274	283	299	316	Data
Haringey Rate per 10,000		57	57	58	56	58	61	65	Only

### Performance Comment

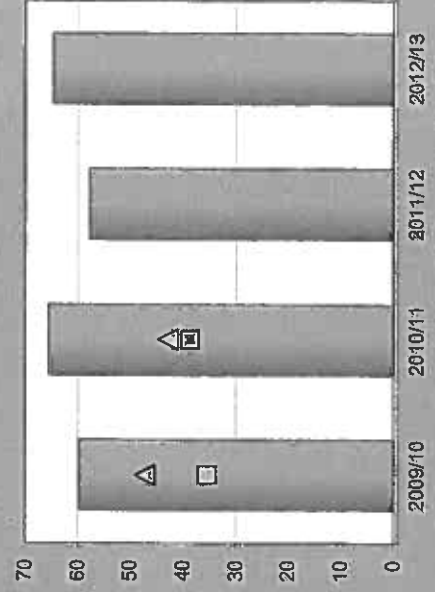
- The number of children subject to a CP Plan continues to increase (316 as at July).
- This is equivalent to a rate of 65 per 10,000 population which is almost a third higher than our statistical neighbour average.
- The rate of children subject to a plan is 15% higher than this time last year, which equates to 41 more children subject to a CP plan.

### Service Comment

The current rate and trend for children becoming subject to protection plans requires further investigation in order to understand the statistical neighbour differential. Further work to be undertaken.

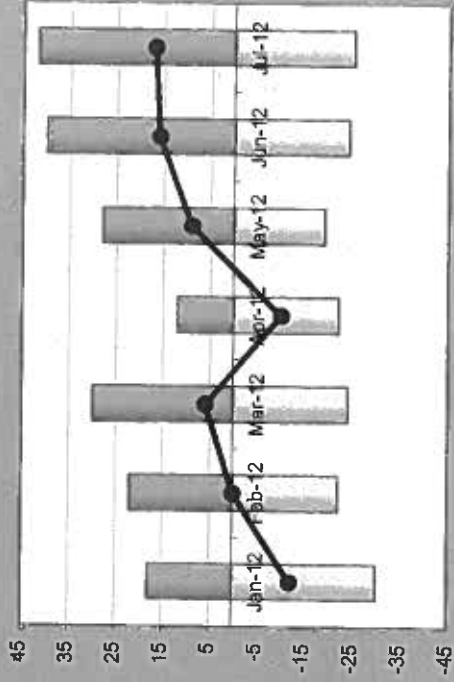


Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey Number	N/A	-	232	179	294	320	284	316	Data
Statistical Neighbours Number	N/A	175	188	212	241	228	-	-	Only
Haringey Rate per 10,000		-	-	-	60	66	58	65	
Statistical Neighbours Rate per 10,000	△	35	38	42	47	43	-	-	
England Rate per 10,000	□	25	27	31	36	39	-	-	



- OP 411 Children Becoming Subject to a child protection plan in the period
- OP 413 Children Ceasing Subject to a child protection plan in the period

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey (becoming)	■	18	22	30	12	28	40	42	Data Only
Haringey (ceasing)	■	-30	-22	-24	-22	-19	-24	-25	Data Only
Haringey Net Increase	●	-12	0	6	-10	9	16	17	



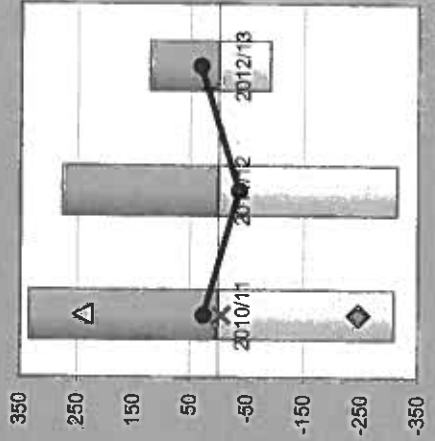
#### Performance Comment

- There has been a considerable increase in the number of children becoming subject to a child protection plan (122 in the year to date compared with 98 this time last year).
- There has also been a significant decrease in the number of children ceasing to be subject to a plan (90 down from 143 this time last year)
- The number of children subject to a plan has therefore increased by 32 since March and the increase appears to be growing.

#### Service Comment

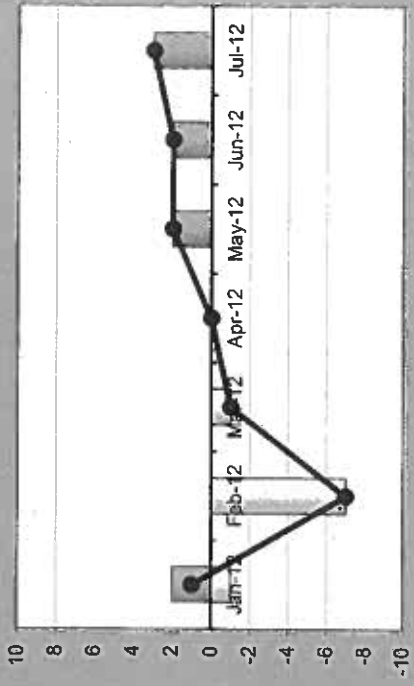
As for previous section - understanding the trend will require further analysis.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey (becoming)	■	-	-	-	-	334	277	122	Data Only
Haringey (ceasing)	■	-	-	-	-	-308	-313	-90	Data Only
Haringey Net Increase	●	-	-	-	-	26	-36	32	
Stat. Neighbours (becoming)	△	202	195	220	261	240	-	-	
Stat. Neighbours (ceasing)	◇	-200	-183	-194	-226	-246	-	-	
Statistical Neighbours Net Increase	×	3	13	26	35	-6	-	-	



Op421 Children moving to Haringey on a child protection plan  
 Op422 Children moved out of Haringey on a child protection plan

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey (moving in)		2	0	0	0	2	2	3	Data Only
Haringey (moving out)		-1	-7	-1	0	0	0	0	
Haringey Net Increase	●	1	-7	-1	0	2	2	3	



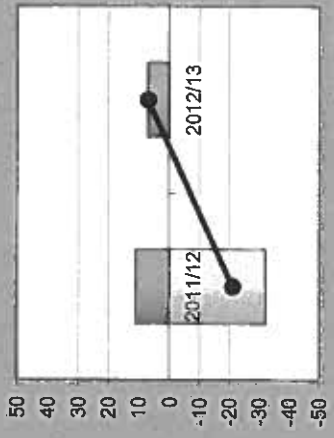
**Performance Comment**

- In July 3 children on a child protection plan moved into Haringey.
- The recent trend is showing more children moving in to Haringey on a plan than the number moving out of Haringey, with a year to date net increase of 7 children. In 2011/12 there was a net decrease of 21.

**Service Comment**

The additional vulnerability of children subject to plans whose parents live in temporary accommodation and subject to frequent unplanned moves is well known. Legislative change relating to Universal Benefit is predicted to increase mobility for some families, some of whom will be in the category of most vulnerable.

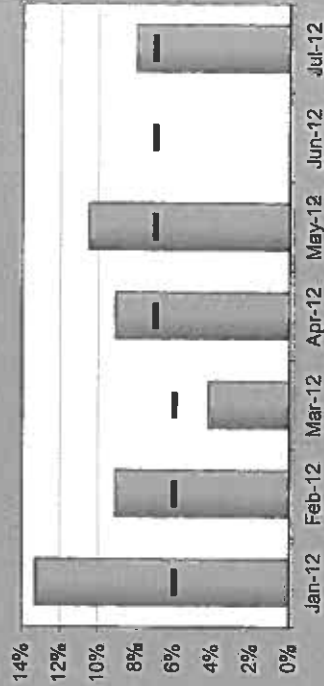
Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey (moving in)		-	-	-	-	-	11	7	Data Only
Haringey (moving out)		-	-	-	-	-	-32	0	
Haringey Net Increase	●	-	-	-	-	-	-21	7	



#### HY64 Child Protection Plans lasting 2 years or more

This indicator measures the percentage of children who ceased to be subject to a child protection plan within the period who had been subject to a plan for two or more years. This reflects the underlying principle that professionals should be working towards specified outcomes which, if implemented effectively, should lead to all children not needing to be the subject of a Child Protection Plan within a maximum of two years. Performance should be looked at alongside that of children becoming the subject of a Child Protection Plan for a second and subsequent time.

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	13.3%	9.1%	4.2%	9.1%	10.5%	-	8.0%	Green
Haringey Target	■	6.0%	6.0%	6.0%	7.0%	7.0%	7.0%	7.0%	●



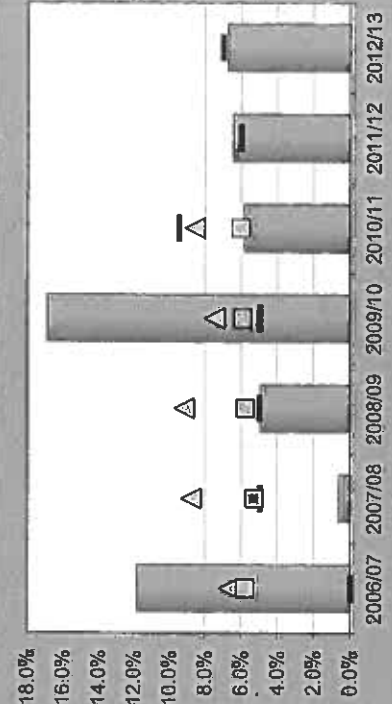
#### Performance Comment

- In the year to July, 6 out of the 90 (6.7%) children who ceased to be subject to a child protection plan were subject to a plan for 2 years or more (2 out of 25 children in July).
- This is better than target and below our statistical neighbours average.
- Good performance is generally low but too low could be a cause for concern. The 7% target has been set with this in mind and tolerance levels allow a green light for performance near this figure whether it be higher or lower.

#### Service Comment

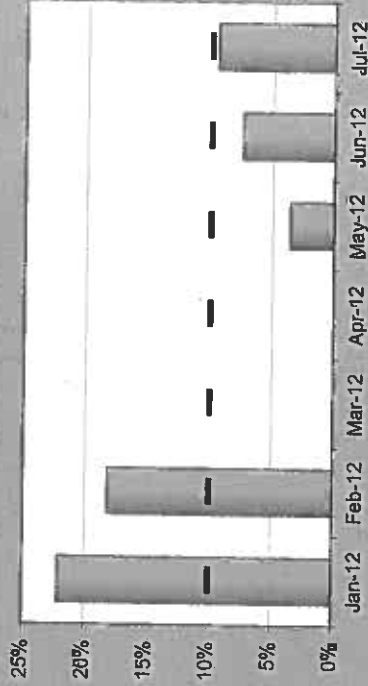
We plan to undertake further analysis of this area and improve understanding of outcomes including reasons for cessation of plan. For example a 1 year old subject to a plan for 2 years whose outcome reason for cessation is issue of care proceedings, whilst falling within the performance indicator target range would not necessarily be a child for whom we could achieve good outcomes.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	11.8%	0.6%	4.9%	16.9%	5.8%	6.4%	6.7%	Green
Haringey Target	■	-	5.0%	5.0%	5.0%	9.5%	6.0%	7.0%	●
Statistical Neighbours	△	6.7%	8.8%	9.2%	7.5%	8.6%	-	-	△
London	◆	6.5%	6.7%	7.5%	-	-	-	-	◆
England	□	5.8%	5.3%	5.8%	5.9%	6.0%	-	-	□



Op 365 Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey		22.2%	18.2%	-	-	3.6%	7.5%	9.5%	Green
Haringey Target	-	10%	10%	10%	10%	10%	10%	10%	●



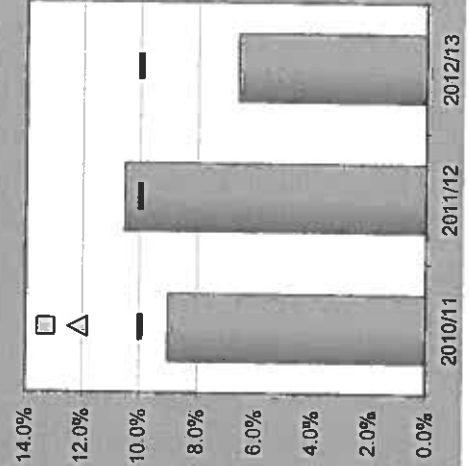
Performance Comment

- Of the 42 children who became the subject of a Child Protection Plan in July, 4 did so for a second or subsequent time (9.5%).
- In the year to date the figure is 6.6% (8 out of 122 children), a significant reduction on the previous year.
- Statistical neighbours report higher proportions of children subject to a plan for a second and subsequent time.

Service Comment

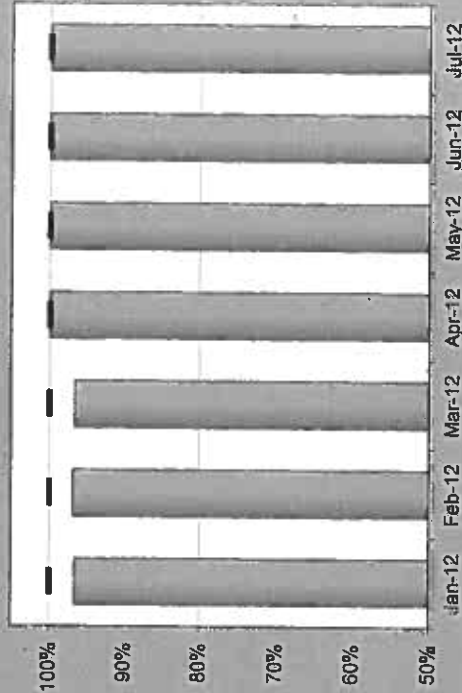
This again is a performance area where without an understanding of the reasons it is difficult to evaluate whether the plans were consistently driving best outcomes for children.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	-	9.0%	10.5%	6.6%	Green
Haringey Target	-	-	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	●
Statistical Neighbours	△	12.4%	13.7%	12.1%	13.5%	12.2%	-	-	
London	◆	11.7%	12.2%	11.5%	-	-	-	-	
England	□	13.3%	13.2%	12.8%	13.4%	13.3%	-	-	



Op367 Percentage of child protection cases which were reviewed within required timescales

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	97%	97%	97%	100%	100%	100%	100%	Green
Haringey Target	—	100%	100%	100%	100%	100%	100%	100%	●

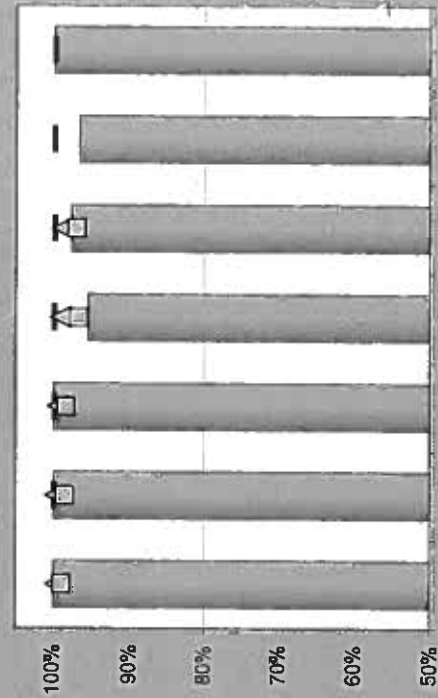


Performance Comment

- All 210 child protection cases which were due a review were reviewed in timescale.
- Child protection reviews should be held within three months of the initial child protection conference and thereafter at intervals of no more than six months.

Service Comment

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	100%	100%	100%	96%	98%	97%	100%	Green
Haringey Target	—		100%	100%	100%	100%	100%	100%	●
Statistical Neighbours	△	100%	100%	100%	99%	99%	-	-	
London	◆	100%	99%	100%	-	-	-	-	
England	□	99%	99%	99%	97%	97%	-	-	



Op380 Child Protection Visits

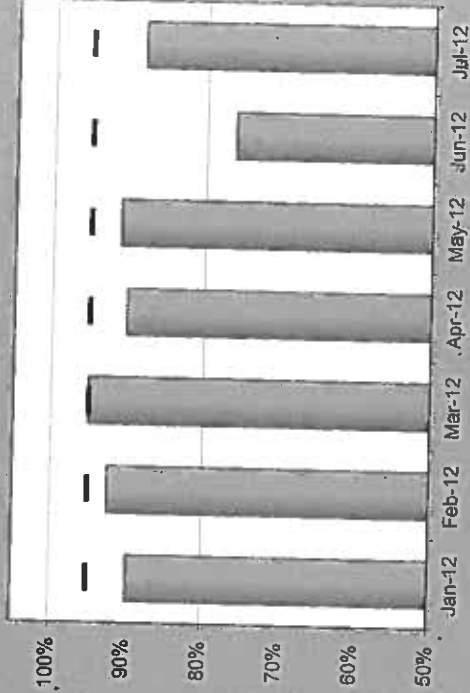
Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey	■	90%	92%	95%	90%	91%	76%	88%	Red
Haringey Target	■	95%	95%	95%	95%	95%	95%	95%	●

Performance Comment

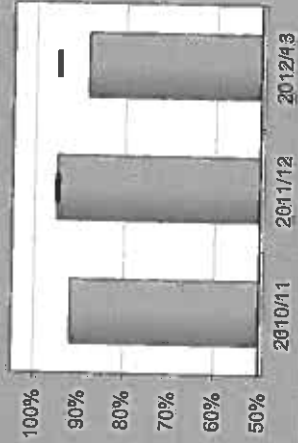
- In July, 88% of children (282 children out of 319) received a visit within a 4 week timescale.
- The performance team provide reports on the 25th and the 3rd of each month to make the service aware of visits due that have not taken place.

Service Comment

Any performance below target of 95% is unacceptable, Heads of Service are currently developing plans to ensure the performance is brought back into line with the agreed target.

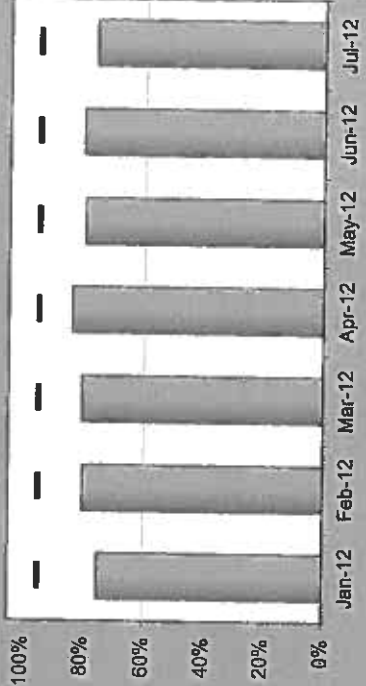


Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	-	92%	95%	88%	Red
Haringey Target	■	-	-	-	-	-	95%	95%	●



Op381 Children in Need Visits

Recent trend (last 6 months)	Key	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Traffic Light
Haringey		75%	80%	81%	84%	80%	80%	76%	Red
Haringey Target	-	95%	95%	95%	95%	95%	95%	95%	<input type="radio"/>



Performance Comment

- In July 268 out of 351 Children in Need visits were completed on time.
- Although below target performance in 2011/12 peaked at 81% and has been at or around this level in recent months.
- Performance as at July 2011 was 63.8% but the number of children in need has reduced by 30 since then.
- The performance team are providing reports on the 25th and the 3rd of each month to make the service aware of visits due that have not taken place. The 4 weekly visit target is a higher standard than that set by other authorities and Haringey may consider moving to measuring visits within a 6 week timescale.

Service Comment

Heads of Service are working on plans to ensure that performance on visits to families where there is a child in need plan are brought back up to the agreed target.

Long term trend (last 6 years)	Key	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	-	69%	81%	76%	Red
Haringey Target	-	-	-	-	-	-	95%	95%	<input type="radio"/>

